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## **CPESN NY, LLC Receives 2024 IPRO Quality Award**

LAKE SUCCESS, NY, JUNE 19, 2024 – CPESN NY, LLC has been named a recipient of a 2024 IPRO Quality Award presented in recognition of its significant achievements in improving healthcare quality. CPESN NY is a participant in the [IPRO Quality Innovation Network-Quality Improvement Organization \(QIN-QIO\)](#), spanning 11 states and Washington, DC. QIN-QIO is a federal program focused on improving the quality of care provided to Medicare patients across the United States. It is funded by the Centers for Medicare & Medicaid (CMS).

CPESN NY was recognized for its success in integrating a social determinants of health screening and navigation program within community pharmacies. The University at Buffalo School of Pharmacy and Pharmaceutical Sciences and CPESN NY achieved measurable quality improvement outcomes working with the IPRO QIN-QIO on a project to reduce disparities and support equitable care by addressing upstream factors through leveraging connections with local organizations.

“Recognizing providers that achieve measurable improvement in their quality outcomes is an important aspect of the work we do,” said IPRO CEO Ted Will. “It allows us to showcase the meaningful progress that is made through our partnership with provider organizations that implement evidence-based interventions into their processes.”

“We are proud to work with nursing homes, hospitals, community-based providers, and other stakeholders on these important quality improvement initiatives,” said Clare Bradley, MD, IPRO’s Sr. VP and Chief Medical Officer. “CPESN NY and the other honorees exemplify the dedication of healthcare providers across the spectrum who have committed themselves to providing the highest quality of care and have done so despite the challenges presented by the COVID-19 pandemic, staffing shortages, an aging workforce and growing number of patients with complex needs.”

Honorees were celebrated at IPRO’s 40<sup>th</sup> annual meeting on June 11. That event also featured a keynote address by Timothy Hoff, PhD, Professor of Management, Healthcare Systems, and Health Policy in the D’Amore-McKim School of Business and School of Public Policy and Urban Affairs, Northeastern University, in Boston, Massachusetts, on “How AI Can Transform Long-Term Care,” as well as a presentation on “Collaborating for Quality,” by the Administrator for the CMS New York Regional Office, Kathleen Otte.

Learn more about CPESN NY and the other 2024 IPRO Quality Award honorees [here](#).

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**About CPESN NY, LLC:** CPESN NY, LLC / IPA is a registered healthcare entity within NYS. It is an independent practice association that has developed a growing network of more than 280 pharmacies structured to advance community-based pharmacy practice. Its mission is to empower local pharmacies deeply rooted within the community by fostering the ability to provide high-quality, patient-centered enhanced services. CPESN NY pharmacies closely work with other providers on the patient's care team to help coordinate medical treatment, which has led to better medication adherence, higher patient satisfaction, and lower healthcare costs. CPESN NY is part of CPESN® USA, a nationwide network of pharmacy providers across America. To learn more, please visit [cpesnny.com](https://cpesnny.com).

**About IPRO:** [IPRO](#) is a national, not-for-profit healthcare organization that works with government agencies, providers and consumers to implement innovative programs that bring policy ideas to life. IPRO does this by making creative use of clinical expertise, emerging technology, data solutions, and diverse marketplace experience to make the healthcare system work better. Now in its 40<sup>th</sup> year, IPRO is one of the nation's largest and most experienced healthcare quality improvement organizations.